

Sales Development Representative

Location: Bristol (hybrid contract with some days required in office)

We are Kallidus.

Kallidus is here to unleash the potential in people. We aim to create outstanding products that deliver a market-leading customer experience. And, as a result, improve the performance of both individuals and the organisations they work for.

We are one of the UK's fastest-growing software companies. Our solutions support the entire employee lifecycle, from recruitment to training to performance management – and with more than 40 industry awards, we believe our software is the best in the industry.

Right now, we're in a hyper-growth phase and we're planning to expand from around 150 people to 500 over the years ahead.

It's a fantastic opportunity to develop your career. Are you ready to unleash your potential?

We are People

People are at the heart of everything we do and the key to our success, so it's important that we recruit individuals who share our values.

Curiosity, Integrity, Collaboration - are the values we live by. You need to be driven to ask questions and to find out why. You need to be true to your word. You need to be proud to be part of something bigger, working with others will come naturally to you.

Once you join us, we'll help you develop and grow in a supportive environment, as part of a close-knit team that likes to have fun. Our open and welcoming offices are not only a great place to work, but somewhere to build careers and lasting relationships.

We are Progression

As an SDR you are a sales-person-in-training, for 12-18 months you will help Account Executives find business opportunities while learning the foundations of business development.

Within 6-12 months you will progress into Senior SDR, Inbound SDR or Team Lead and in 12-18 months into Account Executive, Customer Success or SDR Manager.

Can you see yourself helping us take our growth to the next level? We invite you to come and discover for yourself the exciting future ahead of you.

Job Role

As an SDR your goal is to reach out to prospects with the aim of booking meetings to generate business opportunities that contribute towards the Outbound Opportunity target and Annual Reoccurring Revenue target.

You will use cold outreach channels to speak with decision-makers and discover their business objectives/challenges to qualify how Kallidus software can help them fulfil their goals. Once qualified you will book the prospect a demonstration meeting with the Account Executive.

You will be reporting to the Sales Development Managers.

Key responsibilities

- Identify and engage with key stakeholders within a prospective account using cold-outreach channels such as Emails, InMail, Video and Phone Calls with the aim of booking a qualification call and demonstration for the Account Executives.
- Consistently achieve a monthly quota of qualified opportunities.
- Consistently achieve activity KPIs (minimum 150 calls a week, 50 personalised emails a week).
- Build rapport and trustful professional relationships with prospects and nurture the prospect/account until they are ready to progress along the sale cycle.
- Update and manage activities, opportunities and account information in Salesforce CRM.

Ideal Candidate:

Must have's:

- **Drive** - you are goal orientated and driven by passion.
- **Intellect (EQ + academic)** - you are self-aware and aware of others' emotions and possess critical thinking skills.
- **Discipline** - you can manage your own time and embrace the repetitive nature of the role.
- **Determination** – you embrace the knockbacks and rejection and use them as an opportunity to improve yourself.
- **Curiosity** - you are willing to ask questions and be coached, and always on the hunt to learn and think outside the box to evolve your prospecting approaches.
- **Collaboration** - you can seek help and help others and display a can-do attitude.
- **Integrity** - you celebrate diversity, speak up when things aren't right and are honest with colleagues and prospects.

Desirables

- Any previous sales or customer service experience.
- Although not necessary any University Degree.

- SaaS business acumen or commercial awareness.

The Package

£27.5k starting salary + uncapped commission (£35k+ OTE) - Rising to £30k on completion of 6-month probation.

Benefits

Our comprehensive benefits package reflects the importance we place on employee wellbeing:

- Private healthcare with Vitality Health
- Performance incentives, including ski trips, spa days and fine dining!
- Perkbox – including cinema tickets, coffees, discounts, and hundreds of freebies
- Cycle to work scheme
- Pension
- 25 days paid holiday + bank holidays + birthdays
- Flexible working from home
- Plus, many others

Training and Development

During the first 3 months, you will:

- Join our 12-week Sales Academy, where you will learn our solutions and the skills necessary to set you up for success - this will be mostly during our normal office hours.
- Begin 1:1's with your manager and start to set your objectives and develop an action plan
- Start to proactively call, email and InMail into clients using your knowledge to uncover and book meetings for the direct sales team

Within 6 months, you will:

- Consistently achieve your Key Performance Indicators (KPIs)
- Have a strong understanding of Kallidus and feel confident talking about our solutions and industry
- Be focusing on upskilling and continuous development through coaching, training and mentorship
- Become eligible for Senior SDR Promotion / Inbound SDR (6-12 months).

Within 12 months, you will:

- Become a trusted business advisor and Kallidus expert, making a significant impact on the business development team
- Considered a top-performing SDR on the team by consistently achieving your goals

- In a position to progress into an Account Executive, Customer Success, Team Lead role and SDR Manager within 12/18 months.